

VEHICLE INSPECTION FORM - DROP OFF



PRINT | SIGNAGE | DIGITAL

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www.exbovisual.com.au

Assessment of any existing exterior damage to vehicle prior to acceptance for graphic application services.

PLEASE FILL OUT

Customer Name:

Email:

Phone:

Make:

Model:

Year:

VIN:

Assessor:

Date of Acceptance:

Time in:

Inspect vehicle with customer. (point out and circle on the diagram below of any current defects):

Vehicle Condition Report Completed (please tick)

Additional Notes / Information:

Customer Acknowledgement:

I acknowledge identified defects shown above as existing prior to commencement of works;

I acknowledge identified defects may impact overall result of vehicle graphic application/wrapping;

I acknowledge that my car is delivered in a clean wax free state; **OR**

I acknowledge my car has not be delivered in a clean wax free state.

Customer Name:

Customer Signature:

Date:

VEHICLE INSPECTION FORM - COLLECTION



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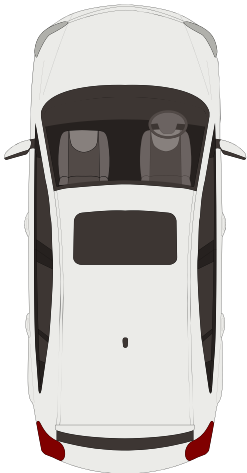
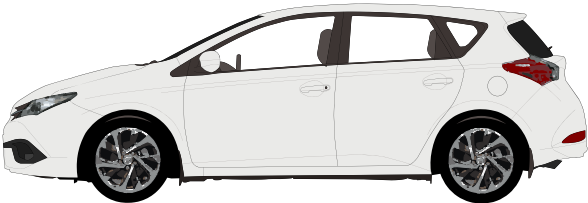

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Assessment of any existing exterior damage to vehicle prior to acceptance for graphic application services.

PLEASE FILL OUT

Customer Name:	Email:	Phone:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Make:	Model:	Year:	VIN:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Assessor:	Date of Acceptance:	Time in:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Inspect vehicle with customer. (point out and circle on the diagram below of any current defects):

		
		
<input type="checkbox"/> Vehicle Condition Report Completed (please tick)		

Additional Notes / Information:

Customer Acknowledgement:

- I acknowledge no defects other than those identified prior to commencement of works;
- I acknowledge quality of works to expected standard; **AND**
- I acknowledge provision of vehicle warranty and maintenance requirements to avoid compromise to vehicle graphic application/wrapping.

Customer Name:	Customer Signature:	Date:
<input type="text"/>	<input type="text"/>	<input type="text"/>

VEHICLE GRAPHICS & WRAP WARRANTY

Vehicle graphics and wrap warranty applies to vehicle graphics or wraps manufactured, applied and installed by Expo Group and Bokay Signage.

APPLICATION OF WARRANTY

Workmanship, application, finish warranty is valid for 12 months following installation of vehicle graphics or wrap. Examples of faults that may lead to a warranty claim are:

- ✘ Bubbling from poor lamination;
- ✘ Misalignment of print;
- ✘ Colour differences;
- ✘ Wrong or misapplication of panels.

Should a warranty claim occur an assessment will be carried out by Expo Group and Bokay Signage to remove, supply, print original graphics (no changes) on replacement vinyls and install to resolve fault. Examples of items not covered by this warranty:

- ✘ Delamination from excessive heat or high-pressure cleaning;
- ✘ Wear and delamination from usage e.g. foot scuffs to inner door panel;
- ✘ Air bubbles from panel movements in heat (particular to plastic panels).

The warranty is hereby excluded (except as required by law) and subject only to the Competition and Consumer Act 2010. The customer is responsible for the expense of making the claim under this warranty document and defects excluded from the warranty include but are not limited to:

- ✘ Paint work in poor condition (repainted, peeling) and damage that occurs from graphics application;
- ✘ Graphics application on vertical surfaces only i.e. roof, bonnet, bumper, wing mirror etc excluded;
- ✘ Graphic application not maintained as per maintenance recommendations;
- ✘ Graphic application damaged by chemical and or mechanical abuse;
- ✘ Excessive exposure to high levels of radiation energy or heat;
- ✘ Vandalization.

CARE AND MAINTENANCE

Vehicle graphics and wraps have been manufactured to Australian standards and should be kept clean to ensure no build-up of potentially damaging chemicals.

Vehicle surfaces should be cleaned regularly at a minimum of once per month applying the following method:

1. Remove dust/grit with soft bristle brush. Do not use high pressure cleaners which can impact decal edges and cause peeling.
2. Use a damp cloth containing mild detergent. Check detergents instructions for suitability in cleaning vinyl and test on a small section beforehand.
3. Use rinsing cloth and fresh water to clean away residue and proceed to dry with a clean soft cloth.

The following practices should be observed to ensure no deterioration of applied vinyl graphics and wraps:

- ✘ Clean all fuel spills immediately as extended period of contact will result in deterioration of vinyl;
- ✘ Use of an automated car or truck wash will void the warranty;
- ✘ Do not use mechanical brush washing or pressure washers to clean vehicle;
- ✘ Do not apply wax over vinyl graphics or polish to matte or carbon fibre-finished vinyls.

Repeated pressure washing may cause vinyl graphics to lift around edges and peel away from the vehicle, especially if the spray is at a sharp angle to vinyl edge.

Over time pressure washing may degrade the face film, causing graphic or wrap to lose its lustre, fade, crack and even chip away from the vehicle.